

F.No. 1—2/Correspondence/FoSTAC/FSSAI/2017  
Food Safety and Standards Authority of India  
(A Statutory Authority Established under the Food Safety & Standards Act, 2006)  
(Training Division)  
FDA Bhawan, Kotla Road, New Delhi - 110002.


---

Dated the 6<sup>th</sup> October, 2017

**ORDER**

**Subject: Mandatory Training of all Central and State Licensed FBOs under FSS Act, 2006.**

1. In terms of Section 16(3)h of the Food Safety and Standards Act, 2006, the Food Safety and Standards Authority of India has to ensure training of persons who are, or intend to become involved in Food Businesses, whether as Food Business Operators or employees or otherwise. It has accordingly been decided that it would be mandatory for all food businesses having Central License or State License to have at least one trained and certified Food Safety Supervisor for every 25 food handlers or part thereof on all their premises.
2. To implement this policy, FSSAI has designed a large scale Food Safety Training & Certification Program (FoSTaC) for food businesses across the value chain. The curriculum and content for the training have been created centrally. The training is to be delivered through Training Partners including large Food Business Operators; Academic and Vocational Institutions; Training Partners approved under Skill Development Councils and Missions; Industry, Scientific and Technology Associations and Civil Society Organizations. FoSTac is to be steered and managed by each State/UT who would create an action plan and mobilise Food businesses and other Training Partners to undertake the training. FSSAI has set up a website for managing the training program, assessment and certification. Further details are available in the enclosed note and at <https://fostac.fssai.gov.in>
3. The policy to make training and certification mandatory for all Central and State licencees was discussed in the 20<sup>th</sup> CAC Meeting held on 22<sup>nd</sup> August 2017 and approved in principle by the Food Authority in its meeting held on 21.09.2017.
4. All States/UTs are now advised to initiate a special drive to take up and facilitate FoSTaC for the licensed FBOs under their respective jurisdiction immediately. The above training is to be made mandatory in phases over the next two years. *States/UTs need to designate a senior officer as a Nodal Officer for FoSTaC to implement the policy. States/UTs are also required to fill in and submit the attached FoSTac form within 4 weeks.*

  
(Madhavi Das)  
CMSO, FSSAI  
Ph: 011-23216582

To

All Commissioners of Food Safety

## FoSTaC Form

### 1. State Profile:

Name of the State.....

Name of the Nodal Officer (FoSTaC).....

Mobile..... E mail.....

Number of districts.....

Total number of Food Businesses (State Licensed) .....

Language preferred.....

### 2. Training Requirement: (Please consult Page 4 of FoSTaC Guidance Document for Kind of business mapped to FoSTaC Course)

Sl No	FoSTaC Course	Number of FSS to be trained*	Number of Training Sessions**	Proposed Timeline	Comments on Timeline
1	Catering			1 year	
2	Manufacturing			1.5 year	
3	Storage & Transport			2 year	
4	Retail & Distribution			2 year	
5	Milk & Milk Product			1.5 year	
6	Oil & Fat			1.5 year	
7	Bakery			1 year	
8	Packaged Water			1.5 year	

*\*Every Food Businesses is advised to have at least one Food Safety Supervisor(FSS) per 25 Food Handler in each premise or part thereof.*

*\*\* At the rate of 40 FSS per session*

### 3. Assessment of potential Training Partners(TP): (Please consult category & eligibility criteria of Training Partner as per FoSTaC Guidance Document)

Sl No	Category of TP	Name of the potential TP	Contact Detail
1	Academic Institution		
2	Association(Trade/Scientific)		
3	Training Agency approved under other Govt Scheme		
4	Civil Society Organisation		

*(Note: List of TPs already empanelled by FSSAI is attached. Please mention additional potential TPs in State)*

### 4. Assessment of potential State Level Resource Person

Sl No	Name of the course	Resource(FSO/DO/Other)	Contact

*Chaudhary*  
01/10/17



## FRAMEWORK FOR FOOD SAFETY TRAINING AND CERTIFICATION FOR FOOD SAFETY SUPERVISORS/FOOD HANDLERS IN INDIA

### Legal Context

In terms of section 16(3) h of the Food Safety and Standards Act 2006, the Food Safety and Standards Authority of India (FSSAI) has to ensure training (whether within or outside their area) of persons who are or intend to become involved in food businesses, whether as food business operators or employees or otherwise. It is accordingly desired that -

- a) All food businesses having central licences or state licenses should have at least one trained and certified food safety supervisor for every 25 food-handlers or part thereof on all their premises.
- b) These supervisors should in turn carry out periodic onsite training of all food handlers, at least on quarterly basis and maintain record thereof for food safety audit and inspections.
- c) Food handlers in all petty food businesses that are registered should be trained and certified.

### Training Courses

Following training courses have been designed for the purpose –

**Level 1: Basic**(5 Courses of 4 to 6 hours duration over 1 or 2 days) - (1) Street Food Vending, (2) Catering, (3) Manufacturing / Processing, (4) Storage & Transport, and (5) Retail & Distribution

**Level 2: Advanced**(4 Courses of 8 hours duration over 1 or 2 days) - (1) Catering (2) Manufacturing / Processing, (3) Storage & Transport, and (5) Retail & Distribution

**Level 3: Special**(6 Courses of 4 hours duration on 1 day)- (1) Milk & Milk Products, (2) Meat & Poultry, (3) Fish & Sea Food, (4) Packaged Water, (5) Bakery, and (6) Edible oil

Additional training courses including customised courses could be introduced in due course as the need arises. Currently, courses are being offered on face to face mode, while this would be continued, but subject to availability of credible training partners, some of the courses could be allowed through online mode as well.

FSSAI has created training content for the above courses. The same is currently available in English and is being translated in Hindi and 10 regional languages.

### **Training Partners**

Training partners would include -

- 1) Big food businesses (central licensees and big state licensees)
- 2) Academic and vocational Institutions
- 3) Training partners approved National Skill Development Corporation (NSDC), Sector Skill Councils (SSCs) and State Skill Development Missions.
- 4) Training agencies approved under other government schemes
- 5) Industry Associations, Scientific and Technology Associations
- 6) Civil Society Organisations

It is desired that big food businesses, particularly all with central licenses and bigger ones with state licenses should take responsibility of training and certification of food safety supervisors and food handlers in their own premises and also of the suppliers, distributors, retailers and transporters in their entire food value chain.

### **Resource Persons, Master Trainers and Trainers**

Each State/UT would identify resource persons, master trainers and trainers from food businesses, food technology, home science and nutrition colleges / universities, industry associations, consumer organisation and individual experts and professionals.

### **Mobilization and Monitoring**

FSSAI has established FoSTaC platform <https://fostac.fssai.gov.in/> to manage the entire food safety training and certification system. While, FSSAI and the State Food Safety Commissioners would reach out to food businesses that are

licensed / registered through online Food safety licensing and registration system (FLRS), States / UTs would be required to conduct workshops involving industry associations to mobilise them for training. Progress of training and certification would be monitored through the planned National Food Safety Compliance System.

### **Role of State**

States / UTs are advised to take up the following tasks -

- a) To designate a senior officer as Nodal Officer (FoSTaC)
- b) To develop an action plan for training of food safety supervisors and food-handlers as per given format to be provided by FSSAI.
- c) To identify and facilitate empanelment of Training Partners.
- d) To develop a pool of State Level Resource Persons as per prescribed eligibility criteria.
- e) To help in translation and validation of training content as required.
- f) To coordinate with department of higher / technical education and training and skill development for including of training modules in related training/education programmes.
- g) To get approval of appropriate departments in the State to utilize funds collected by the States / UTs as licensing / registration, and other fees and penalties from the food businesses.

For further query, States/UTs may contact with Nodal Officer on FoSTaC at FSSAI on 9830660056.

*Chunke*  
06/10/14



### List of Mandatory Courses applicable for Licensed FBOs

SI No	Kind of Licensed FBO	FoSTaC Courses	Duration
1	Food Processing Units-Bakery	Level 3 ( Special) Food Safety Supervisor Course- Bakery	4 Hours/1 Day
2	Food Processing Units-Vegetable Oils & Fats	Level 3 ( Special) Food Safety Supervisor Course- Oils & Fat	4 Hours/1 Day
3	Food Processing Units-Packaged Water	Level 3 ( Special) Food Safety Supervisor Course- Packaged Water	4 Hours/1 Day
4	All food processing unit other than those at SI No 1,2,3	Level 2( Advanced) Food Safety Supervisor Course- Manufacturing	8 Hours/ 1-2 Day
5	Catering establishment including Hotels, Restaurants, Dhabas, Caterers, Rail and Flight Catering, Canteens etc	Level 2 ( Advanced) Food Safety Supervisor Course- Catering	8 Hours/ 1-2 Day
6	Retailer and Distribution	Level 2 ( Advanced) Food Safety Supervisor Course- Retailer & Distribution	8 Hours/ 1-2 Day
7	Storage & Transportation	Level 2 ( Advanced) Food Safety Supervisor Course- Storage & Transportation	8 Hours/ 1-2 Day

*Signature*  
06/10/17