

HRANI Awards of Excellence in Hospitality

(Ludhiana Edition)

**May 27, 2019 at 1800 hrs
Radisson Blu Hotel, Ludhiana**

Category & Criteria

Best Luxury Hotel - 5 Star Deluxe

This nomination assesses hotels in operations with the five-star rating providing services at the highest level. Comfortable guestrooms, stylish interior, impeccable cleanness, polite personnel, a wide range of additional services.

1. Applicants must give all the facts of the business including number and nature of clients, milestone achievements, initiatives including financial performance etc.
2. Copy of Classification Certificate by Ministry of Tourism, Govt of India.
3. In case of unclassified hotel, please refer to Ministry of Tourism, Govt of India classification criteria guidelines for 5 star Deluxe Hotel. The participant hotel must satisfy the said eligibility criteria.
http://tourism.gov.in/sites/default/files/guideline/Hotel_Guidelines_From%2019-01-2018.pdf

Best Business Hotel - 5 Star & 5 Star Deluxe

This nomination assesses hotels located in the business city centre with the developed social infrastructure. Convenient access and transportation, location close to main throughways. Business room and conference services.

1. Applicants must give all the facts of the business including number and nature of clients, milestone achievements, initiatives including financial performance etc.
2. Copy of Classification Certificate by Ministry of Tourism, Govt of India.
3. In case of unclassified hotel, please refer to Ministry of Tourism, Govt of India classification criteria guidelines for 5star Deluxe Hotel / 5star. The participant hotel must satisfy the said eligibility criteria.
http://tourism.gov.in/sites/default/files/guideline/Hotel_Guidelines_From%2019-01-2018.pdf

Best Convention Hotel - 5 Star & 5 Star Deluxe

This nomination assesses hotels providing services of organising large-scale events. MICE Hotels have conference halls, multi-functional or adjoined halls, and equipment for conference services.

1. Applicants must give all the facts of the business including number and nature of clients, number of meetings & Conventions organized, milestone achievements, initiatives and financial performance etc.
2. Copy of Classification Certificate by Ministry of Tourism, Govt of India.
3. In case of unclassified hotel, please refer to Ministry of Tourism, Govt of India classification criteria guidelines for 5star Deluxe Hotel / 5star. The participant hotel must satisfy the said eligibility criteria.
http://tourism.gov.in/sites/default/files/guideline/Hotel_Guidelines_From%2019-01-2018.pdf

Best Hotel – Upscale ; Mid Scale & Economy

Hotels are free to participate within the categories of upper scale, midscale, and Economy.

- Hotels that meet criteria for 4-star by Ministry of Tourism, Govt of India will come under **Upscale category**.
- Hotel that meets the criteria of a 3-star and heritage (basic) by Ministry of Tourism, Govt of India will come under the **Midscale category**.
- Any hotel that meets the criteria for hotels in the 2 star and below category by Ministry of Tourism, Govt of India would come either under **Economy hotel category**.

1. Applicants must give all the facts of the business including number and nature of clients, milestone achievements, financial performance etc.
2. Copy of Classification Certificate by Ministry of Tourism, Govt of India.
3. In case of unclassified hotel, please refer to Ministry of Tourism, Govt of India classification criteria for the respective category. The participant hotel must satisfy the said eligibility criteria.
http://tourism.gov.in/sites/default/files/guideline/Hotel_Guidelines_From%2019-01-018.pdf

Best Restaurant (Fine Dinning)

1. The restaurant should have been in operation for at least three years.
2. Applicant restaurant should be approved either by the Ministry of Tourism, Government of India or the concerned State Tourism Department.
3. The restaurant should have a seating capacity of minimum 50 covers.
4. Copy of Menu
5. Facilities for the physically challenged people, parking service entries, warehousing, housekeeping, Security & Fire Safety
6. Compliance of FSSAI certified Food Safety Supervisor Training (FOSTAC) is must for the Participant. FSSAI Hygiene rating is desirable.
7. Certifications the Stand Alone Restaurant has such ISO, Gold Leaf, etc & Certified professionals employed.

Restaurant with Excellence - North Indian Cuisine & Multi cuisine

1. This award goes to the restaurant offering a mouth-watering selection of respective cuisine and whose presentation highlights the unique qualities of the ingredients. Locally sourced raw material is important for both ensuring freshness, and supporting the local economy.
2. The restaurant should have been in operation for at least three years.
3. Applicant restaurant should be approved either by the Ministry of Tourism, Government of India or the concerned State Tourism Department.
4. Copy of Menu Card
5. The participant should provide outstanding food, excellent customer service and a real insight into their culture through both the dishes and the decor. Mention about delights which are available right at your doorstep.
6. Compliance of FSSAI certified Food Safety Supervisor Training (FOSTAC) is must for the Participant. FSSAI Hygiene rating is desirable.

Best Lounge & Bar

1. A wide selection of quality beverages should be on offer. The atmosphere should be comfortable and welcoming with that traditional 'Lounge feel'. Staff should value their customers and be able to recommend drinks without hesitation. The participant should be popular with locals and visitors alike, and should inspire high standards.
2. A full-service food service outlet / Outlets having up to 3 outlets (stand alone or mini chain) under the same brand name primarily serving alcoholic beverages (beer / wine / liquor) and selective food items within the premises.
3. Full-service food service outlet/Outlets in operation for at least three years.
4. Copy of Bar License.
5. Compliance of FSSAI certified Food Safety Supervisor Training (FOSTAC) is must for the Participant. FSSAI Hygiene rating is desirable

To participate, please download the application form from hrani website <http://www.hrani.net.in>. The filled application form with the supporting documents should be mailed to HRANI Secretariat at hrani.1950@gmail.com.

Last date to submit the Nomination is May 20, 2019 by 1800 hrs.

Terms & Conditions

- Application forms must be filled in English (Block letters) only
- To participate, please download the application form from hrani website <http://www.hrani.net.in>. The filled application form with the supporting documents should be mailed to HRANI Secretariat at hrani.1950@gmail.com.
- All mandatory fields of the application form need to be complete in all respects; else it may be disqualified from participation. Disqualification of entries is at the sole discretion of management, on a case by case basis.
- In the event that no participant in a category is found to be worthy of inclusion, the award category may be cancelled.
- Awards Management will not be responsible for Application Forms that are received in an incorrect format/ late etc
- Participation in the Awards in any manner will be construed as an acceptance to the Terms and conditions stated herein.
- Participant must enter the Awards at their own will and the Awards Management are not in any way obligated or liable for any loss or costs that the Participant may suffer or incur and nothing is payable to the Participants for participating in the Awards or any event prior to or following the Awards.
- Decision of Awards Management on all matters is final and binding on all applicants/nominees and no correspondence will be entertained on the same.
- The determination of who should receive an award for any Award category rests with the management. The decision of award management is final and binding on all nominees.
- The award management may also decide, in order to adhere to the standards of the awards, that there could be no Winner in a particular category.
- The Awards Management reserves the right to, at its discretion, withdraw or amend or add to the Rules and Regulations of the Awards at any time, with prospective or retrospective effect, and does not take responsibility for any loss or damage that any individual or organization may suffer as a result of participating or attempting to participate in the Awards, the Awards being withdrawn or its rules amended.
- Should a Participant wish to withdraw from the Awards, kindly inform Awards Management in writing at any time up to one week prior to the final awards ceremony.
- All disputes relating to or arising out of the Awards shall be subject to the laws of India, and shall be subject to the exclusive jurisdiction of the courts of competent jurisdiction at New Delhi, India.

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